

Using Colquitt EMC's 24-hour Automated Bill Pay

Paying your Colquitt EMC bill is only a phone call away when you use our 24-hour automated bill pay. Now you can easily pay your bill using your phone anywhere, anytime with credit, debit card or e-check.

Dial 1-855-293-1804

Always available, this number is for payments and account information only.

STEP 01



STEP 02

Enter Account Number

If you have only one account and call from your phone number on record with Colquitt EMC you will be taken directly to account confirmation.



STEP 03

Confirm Account Information

Press 1 to confirm an account.
Press 2 to select a different account
Press 3 to enter a new account number.



STEP 04

Select Main Menu Option

Option 1 - Make a payment.
Option 2 - Get account information.
Option 3 - Talk to customer service.
(return to main menu by pressing 9)



STEP 05

Select Payment Option

Options include:

- Pay using a credit or debit card profile.*
- Pay using an e-check profile.*
- Pay without a profile - credit or debit card only.

* (requires prior set-up of payment profile at colquitemc.com)



STEP 06

Enter Payment

Enter card type, expiration date, verification code on the back of the card, the billing zip code and then the card number.
(Record your Payment Verification Number)

